# **Outdoor Multi-Purpose Court (OMPC)**

# **Usage and Booking Policies**

#### General

- 1. The required attire for OMPC shall conform to reasonable standard of propriety and cleanliness. Players not conforming to this standard will not be allowed to play or will be asked to leave the court if already playing. Spikes or leather-soled shoes are strictly prohibited. Members are responsible for their families and guests conforming to the dress code.
- 2. Proper shoes should be worn when playing in the courts.
- 3. No private coaching is allowed unless authorised by SAFRA in writing.
- 4. SAFRA shall not be liable for any injury or damage suffered at the OMPC and all Members and/or their guests shall be deemed to carry out their activities at their own risk.
- 5. Any member or person found damaging the facility will be liable to pay for the damages as assessed by SAFRA.
- 6. All unlawful acts will be referred to relevant authorities.
- 7. No Smoking or Vaping is allowed at all outdoor facilities, if caught, members and/or guest will be handed over to relevant authorities.

## **Booking**

- 1. All bookings and payments must be made in advance and members have to present their membership cards for verification. Failure to do so will result in the slot being cancelled without refund from SAFRA.
- 2. Member shall not deploy any form of automated system, entry devices, programmes and/or bot scripts to access SAFRA systems/apps and assist in facility bookings to gain an unfair advantage over other members.
- 3. Only members who have booked the facility are allowed to use them with their guests. Members booking the facility must be present at time of play and produce a valid membership card/e-card for verification purposes upon request.
- 4. Use of the facility shall not be carried about without making prior bookings and full payment being made. Anyone found playing without prior booking shall be asked to leave the facility immediately.
- 5. In case of no-show and/or member that booked the facility is not present, the booking shall be forfeited and the time slot/s released for other bookings.

- 6. Strictly no refunds will be made for cancellations.
- 7. SAFRA has the right to stop all non-sanctioned activities/events.
- 8. Members are not allowed to on-sell, resell, sublet or assign the facility booking without prior consent from SAFRA. Any infringement will render a booking void and SAFRA reserves the right to cancel the booking without prior notice and forfeit the booking fee.
- 9. Members who utilise the courts for a longer duration than stipulated in their booking will be charged the court fee for the next hour.
- 10. All bookings are non-transferable. Offenders (both transferor and transferee) will be banned from future bookings by The Management.

## **Others**

- 1. SAFRA reserves the right to change these Rules and Regulations at any time without prior notice.
- 2. SAFRA/Security reserves the right to ask anyone to leave the facility if found breaching the Rules and Regulations.
- 3. SAFRA may suspend or ban users from the use of the facility, depending on the severity of the non-compliance.